Fixed Operations: Lead With Efficiency

Motility
Software Solutions

Your parts and service departments are highly interdependent, and if something gets held up in parts, progress halts on one of your service jobs. But when these departments run efficiently, they present a huge opportunity to drive repeat business and increase customer loyalty for your dealership.

To improve service performance and give customers the best experience, you need to decrease your dealership's Repair Event Cycle Time (RECT) as much as possible. This is the time it takes to complete a repair order from when a customer drops their unit off to when they pick it up.

Start by identifying how your systems can be more efficient. Can you confidently check the boxes below today?

We Lead With Efficiency in Our:

Communication
☐ Connect seamlessly with customers and teammates through an electronic platform with advanced messaging capabilities.

Invoicing
☐ Pull up inventory records (including price and quantity) and unit repair history while working a new quote.

☐ Split service invoices by job type (e.g., warranty, retail) and input multiple payment methods for a single invoice.

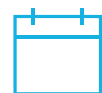☐ Upload and view documents for specific parts and repair orders (including images).

Search Capabilities
☐ Use advanced search capabilities to ensure fast and easy access to information, including parts on hand, customer profiles, and current jobs by advisor or labor type.

Inventory Management
☐ Catalog inventory, create order lists, and place orders directly through one system so mechanics always know which parts are available, on order, or due to be reordered.

☐ Automatically check for duplicates when adding new parts.

Scheduling
☐ Assign new jobs to mechanics directly to their digital calendar.

☐ Log employee hours, company holidays, and additional appointments on one system.

Reporting and Analytics
☐ Gain greater insight into critical information through customizable reports.

☐ Set up various reports to automatically run every day.

Motility aims to serve marine dealers like you by streamlining every critical function, including your fixed operations. To learn more about how you can lead with efficiency, decrease your RECT, and save your business time and money, contact **info@motilitysoftware.com**.